



Thank you for participating in the Optum Healthcare Quality Patient Assessment Form (HQPAF) program.

To promote completion of a comprehensive health assessment and to help ensure that gaps in care are addressed, specific health plans are offering your practice additional compensation through the Comprehensive Gap Assessment Program (CGAP). To help monitor your progress, Optum will generate and distribute monthly CGAP progress reports via our Risk & Quality Spotlight portal.

To assist you in navigating these reports, Optum is providing training via WebEx. For your convenience, the training will be offered on alternate dates and times. Please select the option that best suits your schedule. RSVP by clicking the link below, or copy and paste it into your browser.

Prerequisite: Attendee must be provisioned to access and view the CGAP reports prior to attending the training.

Friday, July 13, 2018

1 p.m. EST, 12 p.m. CST, 10 a.m. PST

ENTER YOUR NAME AND EMAIL ADDRESS

<https://optum.webex.com/optum/k2/j.php?MTID=td74313563a5140454448317981705dfc>

Tuesday, August 7, 2018,

3 p.m. EST, 2 p.m. CST, 12 p.m. PST

ENTER YOUR NAME AND EMAIL ADDRESS

<https://optum.webex.com/optum/k2/j.php?MTID=td9128617d725e64169cab20aaf2b3267>

11000 Optum Circle, Eden Prairie, MN 55344 | optum.com

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The training will focus on how to:

- Navigate through the CGAP reports
- Monitor HQPAF program activity
- Monitor CGAP participation activity

Please refer the reader to the Provisioning instructions (below).

Provisioning and report access instructions:

- If you already have an Optum ID, please contact the Optum Provider Support Center at 1-877-751-9207 to have it provisioned for access to the Optum Risk & Quality Spotlight portal.
- If you do not currently have an Optum ID and need to obtain one, please contact the Optum Provider Support Center at 1-877-751-9207.

Note: Please have your group's tax identification number available when contacting the Optum Provider Support Center.